



RETURNS NOTE

Please include this form with any items returned

CUSTOMER DETAILS

YOUR REFERENCE:			
ACCOUNT NUMBER:		DATE:	
COMPANY NAME:			
CONTACT NAME:			
ADDRESS:			
POSTCODE:			
TEL:			
FAX:		E-MAIL:	

PART NUMBER	QUANTITY	ORIGINAL INVOICE No.	Replacement Ordered	ACTION NEEDED		Fault Description	Returns No.
				Credit	Repair		

TERMS AND CONDITIONS

1. Goods will not be accepted back without a valid Returns number.
2. Please ensure the relevant invoice is placed inside the component box with a detailed fault report.
3. Please give as much detail as possible regarding your fault report .Reports like **DEAD** or **FAULTY** will not be accepted.
4. All items must be complete with relevent packaging, manuals, disk and cables.
5. Goods found not to be faulty may incur a testing fee handling charge of £10.00 plus vat.
6. Physically damaged items will be rejected.
7. Items may be replaced with equivalents if originals are not available.
8. These items may be repaired or replaced.
9. Refunds and credit notes are issues at Auto Doors & Shopfronts discretion as point 10 below.
10. Re-stocking:
 - * The goods have not been installed.
 - * The goods are returned as complete items.
 - * All packaging, fixing kits and instructions are as new.
 - * A re-stocking charge of 15% will be imposed.

PLEASE SIGN BELOW TO ACCEPT OUR TERMS AND CONDITIONS

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